

Return Authority Claim Form

LENOXX

Lenoxx Electronics Aust Pty Ltd
ABN 97 844 321851

**REQUEST FOR - "RA" -
RETURN AUTHORITY**

VIC, NSW, QLD & SA Customers

Fax Request to: **1300 737 498**

OR

Email Request to: claims@lenoxx.com.au

WA Customers

Fax Request to: **08 9358 4711**

Store Details & Pick Up Address:

Store Name		Store Number:	
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Address			
Contact Phone & Fax:			
Email:		Contact Name:	
Date of RA Request		Store Claim / Reference Number:	

<i>MODEL NUMBER</i>	<i>QTY</i>	<i>LENOXX INVOICE NO.</i>	<i>INV UNIT PRICE</i>	<i>PARTICULARS – INCLUDE CUSTOMER DATE of PURCHASE</i>

Have you attached a copy of the customers Proof of Purchase? Please Circle . YES / NO

Is this STORE STOCK? Please Circle. YES / NO

Failing to attach a copy of the Proof of Purchase will void the claim under the Limited Warranty Period.

Please ensure all accessories are included when returning faulty products. All products will be tested and analysed prior to any claim being considered. Stores are responsible to check that all goods returned are in fact faulty. No refund should be given after 14 days from the customer's Proof of Purchase Date unless authorisation has been given and a reference number advised by our claims department.

All children s motorised battery operated vehicles must be returned for assessment and / or repair after 14 days from the original date of purchase.

LENOXX OFFICE USE ONLY

Claim Approved	Claim or Refund Authorised	Replace Stock	RA Number	Authorised By
YES / NO	YES / NO	YES / NO		